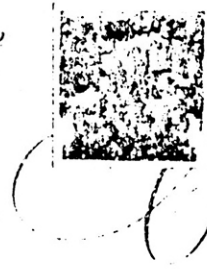


LINCOLN EXTENSION INSTITUTE, INC.

LOUIS S. VOSBURGH
PRESIDENT

Industrial Executive Development Service

ESTABLISHED 1922



1401 WEST 75TH STREET

Cleveland 2, Ohio

December 6, 1956

RECEIVED
DEC 06 2000
Community Affairs Department

Cassiback Inn
Paradise Valley
Phoenix, Arizona

Gentlemen:

I am desirous of accommodations at your Hotel for my wife and I for the period of February 18th to 28th inclusive.

Would you please confirm this reservation at your earliest convenience.

Thanking you, I remain,

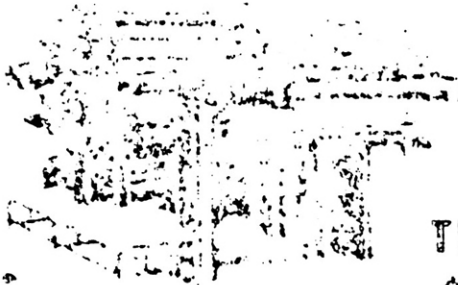
Sincerely yours,

LOUIS S. VOSBURGH, President

LSV:ran



ESTABLISHED 1919



THE *H. W. Hill* PRINTING COMPANY

211 HIGH AVENUE
CLEVELAND 15, OHIO
MAIN 1-2522

December 31, 1956

Mr. Jack Stewart,
Camelback Inn,
Phoenix, Arizona

Dear Mr. Stewart:

Thank you for your letter of the 24th extending room accommodations to Mrs. Hill and myself for a two or three week period commencing January 25th at Camelback Inn. Had hoped that a little later period might have been available but since it is not will be content for this season with that which you have specified.

My advance deposit check for \$150.00 is ready and I would have enclosed it now except for an instance that took place the other night which I shall try to briefly recite, and upon which I would like a little further light before sending the check.

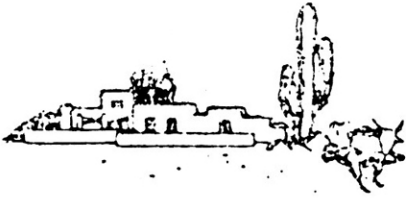
At a banquet which I attended last Friday evening I came in contact with a good friend of mine, Mr. Louis S. Vosburgh. We got totalking about our winter plans, and I mentioned that we were going to Phoenix this year, and that we had made reservations at the Camelback Inn there. Upon mention of the Camelback Inn I noticed a rather dejected look to come over Mr. Vosburgh's face. He then went on to explain that he too with Mrs. Vosburgh, had planned to go to Phoenix for a couple of weeks and that he also had written to the Camelback Inn for a reservation. He then told me a tale that really astounded me.

It seems that Mr. Vosburgh had made his request for a reservation several weeks in advance of my own. He stated that in your first reply to him you specified a period which was available and which was satisfactory to Mr. Vosburgh. In this same letter, however, he says that you requested information as to his Church and Club affiliations. He did answer this letter and explained his status in this respect. In your reply to this letter you apparently still failed to confirm the reservation but instead, requested further information with respect to Mr. Vosburgh's nationality. This was rather provocative to him, and I guess he expressed himself accordingly in a letter to you. However, he tells me that he did proceed to reply to your nationality quiz very fully. Your reply to that letter was of a nature of completely rejecting his request for a reservation.

Now, I consider Mr. Vosburgh one of the finest men I have ever known, and the one to fully worthy of any grade of hotel accommodations he might see fit to request. It seems to me that your hotel has been most unjust and inconsiderate toward Mr. Vosburgh.

DEC 27 1956

Camelback Inn



December 21, 1956

Mr. Louis S. Vosburgh, President
Lincoln Extension Institute, Inc.
1401 West 75th Street
Cleveland 2, Ohio

Dear Mr. Vosburgh:

It was very kind of you to take the time and trouble to write us in detail as you did, and we appreciated your doing so.

Unfortunately, however, since our letter of December 8th, the Inn has been booked to capacity for the last two weeks in February, and because of this, we are very sorry to say that we cannot offer you space at this time for the period you would like to be here.

There are several other very attractive resorts within the Phoenix area, and it might be that you would like to write them with regard to available accommodations.

Thank you once again, for contacting us regarding a reservation at the Inn.

Cordially,

A handwritten signature in cursive script that reads "Richard S. Den Uyl".

Richard S. Den Uyl
Reservation Manager

RSD:bf

REPRODUCED FROM

THE *H. W. Hill* PRINTING COMPANY

211 HIGH AVENUE
CLEVELAND 15, OHIO
MAIN 1-2522

December 19, 1956

Camelback Inn,
Phoenix,
ARIZONA

Gentlemen:

Mrs. Hill and I would like to spend two or three weeks in the Phoenix area this Winter and would appreciate accommodations at the Camelback Inn.

Will you kindly confirm a reservation for any two or three weeks period between January 25th and March 25th? We would require a twin bedroom.

Thanking you for your prompt attention to this request, I remain,

Yours truly,

R. W. HILL

RECORDED

occasions to the principal ones. One of the reasons why I have never seen fit to take out Club Membership is that I am not a golfer, nor a drinker. Another thing, we do a great deal of travelling and have too many diversified interests to find it advisable to maintain membership.

In your letter you state "our guests demand that we cater only to those who can be entirely a part of their tastes and interests." Again, you fail to give me any yardstick in this respect. I have mentioned above a few things I do not do. If these qualities are antagonistic to the virtues of your guests then perhaps I cannot measure up.

My wife and I like to play cards, dance, swim, bowl, play shuffleboard, listen to cultural lectures, and join in varieties of group fun. In every respect we try to play the part of a true lady and gentleman. Incidentally, coming back to nationalities, my wife was born and reared in Kentucky. She is of English ancestry - but I hope you will not hold that against her. She is a schoolmate and close friend of Governor Clements of Kentucky, and who has been United States Senator from Kentucky the past six years. Defeated for that office in last election.

I am sorry I couldn't answer more specifically our 'church affiliations' in our last letter. Is church membership a requirement of your clientele? Since you did put the question - it might be well for you to tell me which ones are on the approved list. We go to various churches - but as I stated in my last letter - we do not now belong to any particular one. We like some better than others though - so if you will tell me the ones that are on the approved or disapproved list I can tell better whether we should be compatible with your group.

Well, this is quite an ordeal to have to go through in an effort to get a room for ten days. Maybe it will be worth it - I don't know. Anyway, whether I win or not the account of the effort will be one well worthy of a place in my history book.

I now feel I have given you all the facts I should be required to give. Therefore, I'm going to ask that you make your decision on the basis of those facts as to whether you want to give us a room or not. Would like this information immediately - because if we are not going to have accommodations at your hotel we want time to make them at another. Also, we leave Cleveland on January 2nd for the Winter, and want this settled before taking off.

Awaiting your prompt reply, I remain,

Sincerely yours,

LOUIS S. VOSBURGH

P.S. Perhaps the enclosed may help you to formulate some opinion as to my personal status.



OFFICE OF PRESIDENT

LINCOLN EXTENSION INSTITUTE, INC.

SEVENTY-FIFTH AT DETROIT AVENUE

CLEVELAND

December 18, 1956

Mr. Richard S. Den Uyl, Reservation Manager
Camelback Inn
Phoenix, Arizona

Dear Mr. Den Uyl:

In reply to your letter of the 14th - I feel compelled to tell you that in all my life it has never been necessary to subject myself to such close scrutiny as you have imposed in order to obtain hotel accommodations for a short period of ten days. Furthermore, I doubt if the majority of a strictly high class clientele would subject themselves to such third degree tactics. Do you find that these methods protect you very completely against undesirables? I'm wondering if they don't drive some of the most desirable away from the hotel.

I happen to own a Motel in Florida. We too strive for a certain class level in our guests - but we never subject newcomers to such close scrutiny as to enquire their nationality, etc. If on the surface we see nothing objectionable we accept them with a friendly welcome, and not with an attitude of "their being on probation". Should we find that they do not fit in with our guests or are otherwise objectionable, they are asked to vacate or if this be impractical, they are denied any reservation in the future.

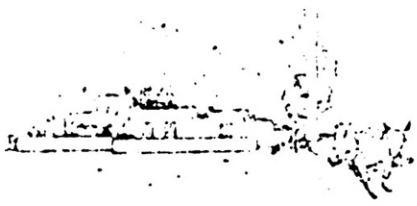
I have every respect for your efforts to maintain a high class clientele - and I certainly would not want to do anything that would contaminate it. You have not been very specific, however, as to the qualities that constitute this high class level. Having no yardstick to be guided by I cannot tell exactly where we might rate.

You now ask for my nationality. I did not know that this had anything to do with it. You didn't mention anything about this factor in your literature or correspondence. If you have restrictions in this respect why not tell your prospective guests about this in the beginning. I certainly shall be interested in knowing those nationalities in this country which you consider constitute the elite.

As for myself, my ancestry is Holland Dutch, the original Vosburghs having settled in Albany, New York, in the year 1642. My mother was Pennsylvania Dutch with a little French thrown in. If this is objectionable - I'm sorry - I couldn't help it. The Roosevelts and many of America's leaders were of this stock.

You seem to emphasize Club membership on the part of your clientele. I doubt if there is a Club in the City of Cleveland that I couldn't be a member of if I wanted to. Have been a guest on numerous

Camelback Inn



December 14, 1956

Mr. Louis S. Vosburgh, President
Lincoln Extension Institute, Inc.
1401 West 75th Street
Cleveland 2, Ohio

Dear Mr. Vosburgh:

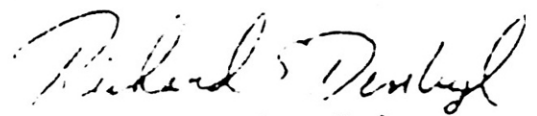
It was nice to hear from you once again, and we appreciated your pleasant letter.

I am sure that you and Mrs. Vosburgh are the kind of people we would be very happy to have among our guests at Camelback Inn. However, since your letter actually did not give us the information desired, we wonder if you would be kind enough to tell us your nationality. Unfortunately, we do not know the clubs you mention, and while this is not our personal feeling in the matter, our guests demand that we cater only to those who can be entirely a part of their tastes and interests.

It was very kind of you to write us as you did, and we are sorry to trouble you further.

We shall look forward to hearing from you again.

Cordially,


Richard S. Den Uyl
Reservation Manager

LINCOLN EXTENSION INSTITUTE, INC.

LOUIS S. VOSBURGH
PRESIDENT

Industrial Executive Development Service

ESTABLISHED 1922



1401 WEST 75TH STREET

Cleveland 2, Ohio

December 10, 1956

Camelback Inn
Phoenix
Arizona

Gentlemen:

Thank you for your letter of the 8th informing me of accommodations available during the latter part of February. The period from the 18th to the 27th inclusive will be exactly right. In my previous letter I had asked that the reservation extend to March 1st, but I discovered later that I should have stated February 28th and planned to modify that after hearing from you. As to the respective daily rates, you may reserve for us that which you can best work out.

I think there have been two or three of our friends that have told of stopping at your Hotel. I cannot think off hand just who these may have been with possibly one exception. Mr. and Mrs. Seward who live at the Lake Shore Hotel in Cleveland, where we also live, have been guests there and who also recommended your place to us.

We are churchgoers to some extent and have had two or three affiliations in the past, but at the present time neither Mrs. Vosburgh or myself is a member of any particular church. With reference to club affiliations, we have generally speaking not been joiners. I have been a member of the Mid-Day Club which is an affiliate of the Cleveland Chamber of Commerce for years. In recent years I have held membership in the Clearwater Yacht Club as well as the Carlouel Club, both of Clearwater, Florida.

I have tried to answer all of your questions and trust this gives you the required information. May I have your official confirmation promptly.

Very truly yours,

LOUIS S. VOSBURGH, President

LSV:GAN



Camelback Inn



April 18, 1957

Mr. Buddy Goldman
528 West Granada Road
Phoenix, Arizona

Dear Mr. Goldman:

It has been called to our attention that a recent issue of your paper, Jewish Community News, carried an article that mentioned Camelback Inn.

Since I am unable to obtain a copy of it on the newsstands, would you please be so kind as to send me 10 copies? We are always interested in receiving copies of our publicity.

Thank you! I am enclosing one dollar to cover the cost.

Cordially,

Margaret Thomas

Margaret Thomas
Inn News Service

UNDER THE FRIENDLY MANAGEMENT OF JACK STEWART

The National Conference of Christians & Jews, Inc.

GRAND CANYON REGION 302 Central & Washington Building • Central Avenue at Washington Street
PHONE 4-1112 • PHOENIX, ARIZONA
Alpine 4-4743



NATIONAL CO-CHAIRMEN
BENJAMIN F. FAIRLESS
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DR. EVERETT R. CLINCHY
EXECUTIVE VICE-PRESIDENT
DR. STERLING W. LROWN
TREASURER
HERBERT J. OSBORNE

FOUNDED 1928

"—to promote justice, amity, understanding and cooperation among Protestants, Catholics and Jews, and to analyze, moderate and finally eliminate intergroup prejudices which disfigure and distort religious, business, social and political relations, with a view to the establishment of a social order in which the religious ideals of brotherhood and justice shall become the standards of human relationships." (NCCJ By-laws)

VICE-PRESIDENT
DR. WM. LINDSAY YOUNG

April 16, 1957

REGIONAL DIRECTOR
PAULINE M. WILSON

PHOENIX CO-CHAIRMEN
JUDGE LEVI S. UDALL
CHARLES KORRICK
DR. HAROLD L. GEAR
WILLIAM P. REILLY

Mr. M. B. Goldman
Phoenix Jewish News
528 West Granada Road
Phoenix, Arizona

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FRED PORTER, JR.
WALTER R. BIMSON
FRANK C. BROPHY
LEONARD GOLDMAN
JOSEPH L. BRANNON
JACK L. McDONALD

Dear Mr. Goldman:

Thank you for the ten copies of the April 12th issue of the Phoenix Jewish News received in this office this morning. As you may imagine, I was particularly interested in this issue with Joe Stocker's story on the Vosburgh - Camelback affair - very well done, I thought.

Enclosed is my personal check for \$1.71, which includes the 21¢ postage used in sending the News to us.

Please call on us if there is ever anything this office can do in service to the Jewish community aside from our usual program.

Cordially,


PAULINE M. WILSON
Regional Director

/pw
Enc.



CITY OF PHOENIX
OFFICE OF THE MAYOR
PHOENIX, ARIZONA

ACK WILLIAMS
MAYOR

February 13, 1957

COUNCILMEN
V. A. CORDOVA
DR. JOSEPH MADISON GREER, M.D.
O. WESLEY JOHNSON
DAVID P. JONES
MRS. FAITH I. NORTH
CLARENCE H. SHIVERS

Mr. Louis S. Vosburgh
Hotel Westward Ho
Phoenix, Arizona

Dear Mr. Vosburgh:

This will acknowledge your visit to the City Hall to appear before the City Council and your visit in my office to discuss what you term the "uncouth methods" and "un-American and un-Christian" treatment accorded you during negotiations to stay at Camelback Inn.

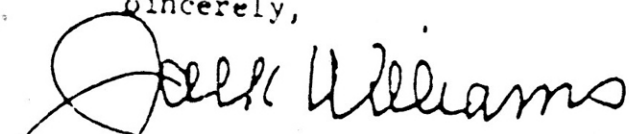
As you know, I explained that this resort is not in the service area of Phoenix nor do I have any authority or influence thereover, except as any citizen.

Of course, I regret the unhappy circumstance which will linger in your mind when you think of Phoenix and I understand how you feel when you say such things are "giving Phoenix a black eye nationally."

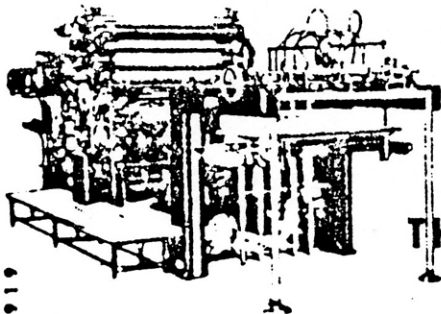
I am sending a copy of this letter to Mr. Jack Stewart as we discussed, so that he will be informed of the criticism you voiced and perhaps get in touch with you in defense of himself and his hostility, if he feels such is indicated.

I do hope that you enjoy your stay in the Valley of the Sun and come back again and bring your friends.

Sincerely,


MAYOR

JH:kk
cc--Jack Stewart, Camelback Inn
Pauline Wilson, Nat'l Conf. of Christians & Jews



ESTABLISHED 1919

THE *H. W. Hill* PRINTING COMPANY

January 7 1947

211 HIGH AVENUE
CLEVELAND 15, OHIO
MAIN 1-2522

Mr. Louis Vosburgh
Traveler Motel
408 So. Shore Drive
Clearwater Beach, Fla.

Dear Mr. Vosburgh:

What do you think of this?

This man Stuart apparently needs a refresher course in public relations from the tone of this letter.

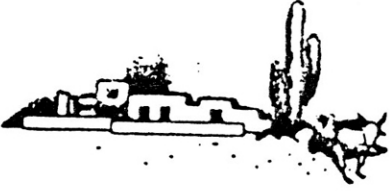
I feel like writing him and telling him that I am a veteran member of the Cleveland Advertising Club and will see to it that this letter is posted on the Bulletin Board of our Club Rooms for all to see.

Regards,

Harold

1 encl.

Camelback Inn



January 4, 1957

Mr. James J. Fitzpatrick, Managing Director
The Lake Shore
12506 Edgewater Drive
Cleveland 7, Ohio

Dear Mr. Fitzpatrick:

I certainly appreciate your kind letter. Mr. Vosburgh apparently took exception to the fact that we asked him about his church and club affiliations. One of his letters in return, was of such nature that we felt he would not be a pleasant addition to the congenial group we have here.

When someone writes us in rather smart aleck fashion, we just think life is "too short" to have to put up with people who might cause discord at our Inn.

Unlike some of the big hotels, Camelback is a small, highly-personalized resort where everyone gets acquainted, and where all of the guests are enthusiastic boosters of what we are trying to do here. Fortunately, during the 21 years we have been operating, we have never had a vacancy during the busy period when Mr. Vosburgh wanted to be present. As a consequence, we are in the fortunate position of being able to pick our patrons. If Mr. Vosburgh had answered our letters in a pleasant fashion, which would have made us feel he would be a good guest here, we would have been happy to work something out for him.

As you well know, from running your fine institution, the hotel business is a very pleasant one, but it does have a few ups and downs. This incident is one of the downs.

Thanks again, for your interest, and I certainly appreciate your letter.

Cordially yours,

W. Stewart

LINCOLN EXTENSION INSTITUTE, INC.

LOUIS S VOSBURGH
PRESIDENT

Industrial Executive Development Service

ESTABLISHED 1922



1401 WEST 75TH STREET

Cleveland 2, Ohio

January 3, 1957

Mr. Richard S. Den Uyl
Reservation Manager
Camelback Inn
Phoenix, Arizona

Dear Mr. Den Uyl;

Owing to the holiday rush, this is the first opportunity I have had to reply to your letter of December 21st.

Your letter states that since yours of December 8th you have been booked to capacity for the last two weeks in February, thus making it impossible to provide accommodations for us for the period of February 18th through February 27th. I cannot understand your cancelling this period to me while we were in the process of completing the details with reference to my having that period. I answered the questions raised in your letter of December 8th promptly on December 10th. Also I responded with additional information requested in your letter of the 14th the day immediately following the receipt of your letter. Therefore, I do not consider that it was any fault of my own that this period was not tentatively held for me pending completion of final details. Obviously, this caused me to wonder whether or not this is your way of telling us that you do not care for our patronage. This perhaps is further emphasized in the fact that you did not mention any other alternative period which might be available should we be interested. Instead you recommend that we seek accommodations at other resorts in that area.

Now if it be true that you are not trying to discriminate against us, suppose we talk about another period for our reservation. I find that some friends of ours Mr. and Mrs. H. W. Hill are planning to be there for a period of two or three weeks commencing January 25th. With a little readjustment in previous plans, we too could plan to arrive there on January 25th. We would have to depart on February 4th. In fact, as we see the situation now, this period would really work out better for us than the one of February 18th through February 27th.

Would you please wire me collect, care Lake Shore Hotel, Cleveland, stating whether or not this period is available to us and what deposit you require. The reason I am asking that you send wire is because on Sunday I am flying to Florida for about ten days and would like to have this settled before leaving.

Awaiting your reply and thanking you, I remain,
Sincerely yours,

LOUIS S. VOSBURGH, President

LSV:ran





THE LAKE SHORE

"ON THE LAKE"
18308 EDGEWATER DRIVE
CLEVELAND 7, OHIO

January 2, 1957

Mr. Jack Stewart
Manager
Camelback Inn
Phoenix, Arizona

Dear Mr. Stewart:

I am writing you in behalf of one of our guests who desires a reservation at the Camelback Inn. He has already written to you requesting a twin bedroom for arrival February 18 and staying until February 27 inclusive.

I can readily see from the composition of your letter that you think Mr. Vosburgh is Jewish. I can assure you he is not. He and Mrs. Vosburgh have been permanent guests of the hotel for more than sixteen years and we have no Jewish clientele here.

Mr. Vosburgh is President of Lincoln Extension Institute and I am sure you will find him to be the highest type of guest you could cater to.

I would appreciate any courtesies you may extend to him and particularly confirming the above requested reservations.

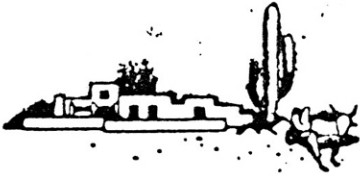
Believe me to be

Sincerely,

James J. Fitzpatrick
Managing Director

JJF:pb

Camelback Inn



January 2, 1957

Mr. H. W. Hill
The H. W. Hill Printing Company
211 High Avenue
Cleveland 15, Ohio

Dear Sir:

I assume you are a good business man, and operate a good printing company. If you have business dealings with my friends, I'm perfectly content to let you have them in your way, and whatever that way is, happens to be none of my business.

We didn't like Mr. Vesburgh's last letter, and did not feel we would be happy having him as our guest.

You see, we operate a small family-type resort where personalities and their feelings toward us are important.

In view of your letter, which I very strongly feel, pries into something which doesn't concern you, we don't feel we would be happy having you at Camelback Inn either. Consequently, please keep holding your check for \$150.00.

Yours truly,

John Stewart

JS:bf

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w

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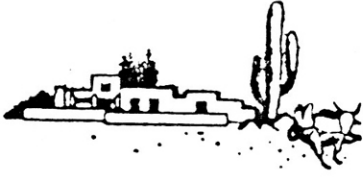
Another thing which I am at loss to understand is that you asked Mr. Vosburgh for certain specific information regarding his church and club affiliations, also his nationality; while in the case of my own request for a reservation you never requested any such information. I feel sure you knew no more about me than you did about Mr. Vosburgh. This inconsistency and discrimination puzzles me. I might not feel as contented at a hotel where a good friend of mine was not also welcome - especially when he is of the high type as Mr. Vosburgh.

Upon receipt of a satisfactory reply my deposit check will go forward to you.

Sincerely yours,

H. W. Hill

Camelback Inn



DEC 10 1956

December 8, 1956

Mr. Louis S. Vosburgh, President
Lincoln Extension Institute, Inc.
1401 West 75th Street
Cleveland 2, Ohio

Dear Mr. Vosburgh:

We were happy to have your letter, and to learn that you and Mrs. Vosburgh would like to come to Camelback Inn during the month of February.

Because late February is very heavily booked, we would not be able to accommodate you through to March 1st. However, if agreeable to you, we could offer you an attractive double room, with twin beds and bath, for your arrival on February 18th, and departure on February 28th, at a rate of \$44.00, \$46.00 or \$48.00 daily, American plan, for two persons, depending on what we are best able to work out for you.

Camelback Inn, like many fine clubs, is operated as to its clientele. Consequently, because you are not known to us, I wonder if you would be kind enough to give us your church and club affiliations, as well as the names of any former Inn patrons you may know. I am sure you can understand our position in this case, which is done simply to assure a congenial group of guests here at all times.

It would be a pleasure to entertain you and Mrs. Vosburgh at Camelback Inn, and we shall look forward to hearing from you further, regarding your definite plans, so that we may go ahead with a reservation for you.

Cordially
J. S. Vosburgh

JS:bf

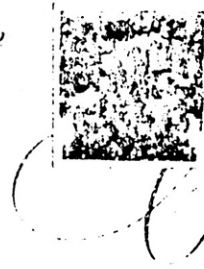


LINCOLN EXTENSION INSTITUTE, INC.

LOUIS S. VOSBURGH
PRESIDENT

Industrial Executive Development Service

ESTABLISHED 1922



1401 WEST 75TH STREET

Cleveland 2, Ohio

December 6, 1956

RECEIVED
DEC 06 2000
Community Affairs Department

Cassiback Inn
Paradise Valley
Phoenix, Arizona

Gentlemen:

I am desirous of accommodations at your Hotel for my wife and I for the period of February 18th to 28th inclusive.

Would you please confirm this reservation at your earliest convenience.

Thanking you, I remain,

Sincerely yours,

LOUIS S. VOSBURGH, President

LSV:ran

